



Ruia taitea, kia tū ko taikākā anake.

“Strip away the sapwood and let the heartwood alone stand. Be not concerned with what will not last, but concentrate efforts on quality and endurance.”

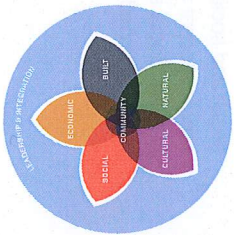
People are likely to participate and flourish in the life of the region when they have access to quality housing, transport, education and health services and communities are inclusive. Restoring social wellbeing is a holistic and collaborative process. It empowers communities who are in transition as people leave familiar neighbourhoods and resettle in new areas.

Investment in community leadership and support is enabling community connections which helps strengthen personal resilience.

Integrated and community-led initiatives can help people to cope with stress and uncertainty. These initiatives can also minimise hardship, inequity and unnecessary disruption to housing, education and health services. As well as assistance, government and non-government health and social service providers are investigating how to reorient services and better reach out to people in need. Social service NGOs based in Christchurch have developed new ways of working and delivering

services. With greater agency collaboration on social and public health recovery, services can be more efficient, improve public health and build the resilience of communities.

Education is a critical area for both social and economic recovery. It can contribute significantly to regional business and provide the workforce skills needed for the development of the region. The earthquakes have damaged land and education infrastructure, changed population and settlement patterns, and had social impacts on students, teachers and communities. Yet these same changes provide an opportunity to rethink the way education is delivered. The *Education Renewal Recovery Programme* will enhance educational services from early childhood to tertiary levels in a coordinated and timely way. These services will give people in greater Christchurch the new skills and competencies needed for long-term recovery.



14.1 Social goals

- 3. Strengthen community resilience, safety and wellbeing, and enhance quality of life for residents and visitors - by:**
- 3.1 enabling and empowering local communities to shape and lead their own recovery;
 - 3.2 growing capacity, knowledge and skills within the community to build resilience;
 - 3.3 delivering community, health, education and social services that are collaborative, accessible, innovative and inclusive;
 - 3.4 supporting people, in particular those facing hardship and uncertainty, by providing quality housing, education and health services; and
 - 3.5 supporting communities as they go through the processes of resettlement.

14.2 Implementation

The **Community Resilience Programme** led by CERA aims to build capacity and empower local communities to lead their own recovery. It strengthens and supports collaborative initiatives already underway in greater Christchurch. It also engages with communities, including iwi, to encourage and support the development of further neighbourhood plans and initiatives. The programme is coordinating services that provide accessible and timely psychosocial support especially to vulnerable people.

The **Education Renewal Recovery Programme** is led by the Ministry of Education and Tertiary Education Commission. It is developing an innovative and cost-effective education network to establish strong learning foundations and lift educational outcomes for all learners. The programme will draw on the knowledge and expertise of educational leaders and teachers; youth, parents, families and whānau; Ngāi Tahu; and business and community leaders.

The **Residential Red Zone Programme** is coordinating and providing support to individuals and households in the red zones. The programme is implementing the government offer to purchase insured residential red zoned properties. It offers information and support to property owners so that they understand the options and can decide which offer is best for them. It also manages the acquisition and ongoing ownership of the properties sold to the government.

Effective Government Services is identifying, encouraging and embedding successful cross-sector innovations adopted locally after the earthquakes. It will also explore how Canterbury innovations can be replicated nationally, as appropriate.

The **Canterbury Wellbeing Index** is being developed with government agencies and city and district councils. It will measure and track recovery progress over time and inform the activities and priorities of CERA and other agencies.

The **Canterbury District Health Board Transition Programme** is fast-tracking work already underway to transform, deliver and fund health services by reorienting the Canterbury health system to improve health outcomes for the wider population. The programme's key priority is to manage demand by creating services and environments that support people to stay well.

